

# Where Is My Financial Aid?

Use these commonly asked questions to find out where you are in the financial aid process.

## Did you complete your financial aid application?



Apply for financial aid by completing the FAFSA at [studentaid.gov](http://studentaid.gov) or the CA Dream Act Application (CADAA) at [dream.csac.ca.gov](http://dream.csac.ca.gov), whichever is applicable to you, and include the Fullerton College school code 001201. Ensure the application is fully submitted with all required signatures (parent signatures needed for dependent students). Check your submission status with the FAFSA Submission Summary or CADAA Submission Summary.

## Are you eligible to receive financial aid?



Your FAFSA Submission Summary or CADAA Submission Summary will show if you're eligible for financial aid. Fullerton College will then send you an award offer confirming your eligibility. Please note, the California College Promise Grant (CCPG) only covers the enrollment fee and is not a disburseable fund.

## Do you have unsatisfied financial aid requirements?



Financial aid disbursements will not begin until all requirements are met. The most common requirement is completing the verification process if you were selected for by the Department of Education or CSAC. To check if you were selected for verification, log into myGateway > Student Tools > Financial Aid > Unsatisfied Requirements for the current academic year. Most requirements can be completed on your Student Forms account at [fullcoll.studentforms.com](http://fullcoll.studentforms.com).

## Did you complete financial aid verification?



If you are selected for verification by the Department of Education or CSAC, it is essential to submit all required documents as soon as possible. The Financial Aid Office cannot determine your financial aid eligibility until verification is complete. Once you submit all necessary documents on your Student Forms account at [fullcoll.studentforms.com](http://fullcoll.studentforms.com), the review process can take 2 to 3 weeks, or longer during busy times. Be sure to follow the instructions carefully - incorrect or incomplete information can delay the verification process.

## Do you have a hold on your account?



There are several reasons why a hold may be placed on your account. Once the verification process is complete and you've been awarded financial aid, you will be placed on a 10-Day Transfer Monitoring Hold to confirm you're not receiving financial aid at another school. Other holds may require action on your part to resolve.

## Has the first disbursement date passed?



Disbursements will not be released until the first disbursement date of the semester, and only if your financial aid file is complete. After the first disbursement, payments are processed daily and sent out weekly. Disbursement dates can be found on the Financial Aid Office website at [financialaid.fullcoll.edu](http://financialaid.fullcoll.edu) > Resources > Publications > How Financial Aid Gets to You. For Distance Education students, the first disbursement is shortly after the semester's freeze date, which are also found on the Financial Aid Office website.

## Do you have outstanding fees?



Any financial aid you receive will first be applied to outstanding fees. Non-resident students will likely have most, if not all, of their financial aid applied to fees. If there are any remaining financial aid funds, they will be disbursed directly to the student via BankMobile.

## Are you in an eligible major?



You must be in an eligible major to receive financial aid. Most AA and AS degrees are eligible for aid. Most certificate programs under 16 units are not eligible for aid. If you need assistance selecting a financial aid-eligible major, you can schedule an appointment with a Financial Aid Counselor. Appointments can be made in-person at the kiosks located near our office or online at [financialaid.fullcoll.edu/qless](http://financialaid.fullcoll.edu/qless) > General Financial Aid > Appointments.

## Are you meeting Satisfactory Academic Progress (SAP) requirements?



To remain eligible for financial aid, you must (1) maintain a cumulative GPA of 2.0 or higher, (2) complete 67% or more of your attempted cumulative units, and (3) stay within the maximum time frame for your program (generally 90 units for most programs). If fail to meet these requirements, you may be disqualified from receiving financial aid. Contact the Financial Aid Office for information on how to regain your financial aid eligibility.

## Is Fullerton College your home campus?



Your financial aid will be processed through your home campus, either Fullerton College or Cypress College. If Cypress College is your home campus, you can switch to Fullerton College, if eligible, by completing the Home Campus Form (contact our office for the form). If you prefer to keep Cypress College as your home campus, you will need to complete your financial aid file with their Financial Aid Office.

