

Where is my financial aid?

Use these commonly asked questions to find out where you are in the financial aid process.



Did you complete your financial aid application (FAFSA or CA Dream Act)?

The first step to receiving financial aid at Fullerton College is to complete the FAFSA at <https://studentaid.gov/h/apply-for-aid/fafsa> OR the CA Dream Act Application (CADAA) at <https://studentaid.gov/h/apply-for-aid/fafsa>, whichever is applicable to you. Ensure that the Fullerton College school code 001201 is listed on the application. Confirm the application is submitted with signatures, including parent signatures if the student is dependent. Students can check the completion of their financial aid application using their FAFSA Submission Summary (FSS).



Are you eligible to receive financial aid?

Your FAFSA Submission Summary (FSS) will indicate if you are eligible to receive financial aid. Fullerton College will send you an offer of financial aid confirming your financial aid eligibility. Remember, the California College Promise Grant (CCPG) only waives the enrollment fee and is not a disbursable fund.



Do you have any unsatisfied requirements?

The disbursement of aid may not begin until all financial aid requirements are satisfied. The most common requirement is completing the verification process you were selected for by the Department of Education or CSAC. You may check if you were selected for verification by logging into myGateway > Student Tools > Financial Aid > My Overall Status > and selecting the correct academic year. If you were selected for verification, you will complete the requirements on <https://fullcoll.studentforms.com>.



Did you complete verification?

If you are selected for verification by the Department of Education/CSAC, it is crucial that you submit all verification requirements as soon as possible. The Financial Aid Office cannot determine your financial aid eligibility if you have not completed the verification requirements. After you submit all requirements on <https://fullcoll.studentforms.com>, the review process can take up to 2 to 3 weeks, sometimes longer depending on the time of the year. You must review the instructions carefully as wrong or incomplete information can slow down the verification process.



Do you have a hold on your account?

There are many different reasons you may have a hold on your account. Once the verification process is complete and you have been offered financial aid, you will be placed on a 10 Day Transfer Monitoring Hold list, which ensures you are not receiving financial aid at another school. Other holds may require action by the student.

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Has the first disbursement date passed?

Disbursements are not released until the first disbursement date of the semester, but only IF your financial aid file is complete. Disbursements are processed daily and sent out weekly after the first disbursement of the semester. Disbursement dates are available on the Financial Aid Office website at financialaid.fullcoll.edu > Resources > Publications > How Financial Aid Gets to You. The first disbursement for Distance Education students is the freeze date. Semester freeze dates are also listed on the Financial Aid Office website.



Do you have any outstanding fees?

Any financial aid received will first go towards paying off outstanding fees. Non-resident students will have most, if not all, of their financial aid go towards paying off fees. If there is anything remaining, it will be disbursed to the student.



Are you in an eligible major?

You must be in an eligible major to receive financial aid. Most certificate programs under 16 units are not eligible for aid. Students may meet with a Financial Aid Counselor for assistance in selecting a financial aid eligible major. Financial Aid Counseling appointments may be scheduled online at <https://financialaid.fullcoll.edu/qless/> or in-person at the kiosks located near our office.



Are you meeting the Satisfactory Academic Progress (SAP) Requirements?

You are required to maintain a 2.0 or higher GPA, complete 67% or more of your attempted cumulative units, and stay within the maximum time frame for your program (generally 90 units for most programs). If you do not meet these requirements, you may be disqualified from receiving financial aid. Contact the Financial Aid Office for information regarding regaining financial aid eligibility.



Is your home campus Fullerton College?

You will receive financial aid at your home campus, either Fullerton College or Cypress College. If your home campus is Cypress College, you can switch to Fullerton College, if eligible, by completing the Home Campus Form (contact our office for the form). If you would like to keep Cypress College as your home campus, you will need to complete your financial aid file with their Financial Aid Office.