

# Where is my financial aid?

Use these commonly asked questions to find out where you are in the financial aid process.



## *Did you complete the FAFSA/Dream Act Application?*

The first step to receiving financial aid at Fullerton College is to complete the FAFSA OR the CA Dream Act Application (CADAA). You can complete the FAFSA at <https://studentaid.gov/h/apply-for-aid/fafsa>. You can complete the CADAA at [dream.csac.ca.gov](https://dream.csac.ca.gov). Ensure that Fullerton College (001201) is on the application and it was submitted with signatures, including parent signatures if the student is dependent. Students can check this on their Student Aid Report.



## *Are you eligible to receive financial aid?*

Students will receive a Student Aid Report which will inform them if they are eligible to receive financial aid. An award letter will be sent from Fullerton College to confirm. Remember, the BOG Fee Waiver only waives enrollment fees - it is not actual funds that are disbursed.



## *Do you have any unsatisfied requirements?*

Students may have unsatisfied requirements that need to be completed before disbursement. The most common is completing verification that the Department of Education/CSAC selected the student for. Students can submit required documents at <https://fullcoll.verifymyfafsa.com>.



## *Did you complete verification?*

If a student is selected for verification by the U.S. Department of Education/CSAC, it is crucial that verification be completed in its entirety before it is reviewed, review can take up to 2 to 3 weeks after submitting. Students must review the instructions carefully as wrong or incomplete information can slow down the process.



## *Do you have a hold on your account?*

There are many different reasons a student may have a hold on their account. Once a student has been verified and awarded, they will be placed on a 10 Day Transfer Monitoring Hold which ensures the student is not getting financial aid at another school. Other holds may require action by the student.

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## *Has the first disbursement date passed?*

Disbursements are not released until the first disbursement date IF the student's file is complete. Disbursements are processed daily and sent out weekly after the first disbursement of the semester. Disbursement dates are available online at [financialaid.fullcoll.edu](http://financialaid.fullcoll.edu) or in the Financial Aid Office. Distance Education students first disbursement date will be the freeze date.



## *Do you have any outstanding fees?*

Any financial aid received will go towards paying off outstanding fees first. Non-resident students will have most, if not all, of their financial aid go towards paying off fees. If there is anything remaining, it will be disbursed to the student.



## *Are you in an eligible major?*

Students must be in an eligible major to receive financial aid. Most certificate programs under 16 units are not eligible for aid.



## *Are you meeting the SAP Requirements?*

All students are required to maintain a 2.0 GPA, complete 67% of their attempted cumulative units, and stay within the maximum time frame for their program. If a student is not meeting these requirements, they may be disqualified from receiving financial aid.



## *Is your home campus Fullerton College?*

A student will receive aid at their home campus, either Cypress College or Fullerton College. If the home campus is Cypress College, they will need to either switch to Fullerton College, if eligible, or complete their financial aid file with Cypress College.